

The experienced team of Doctors at Ocean Wave Medical are here to take care of all your medical needs offering a professional and high quality service in a personal, friendly and relaxed atmosphere.

Our Team can provide medical care for the whole family from newborn babies through to the elderly.

Receiving & Returning Phone Calls

Most issues are best dealt with in consultation with your GP and he / she will Endeavour to take your call where practicable. At times, your GP may be attending to other patients and may need to return your call. Please inform reception staff if your call is urgent.

Test Results

It is a policy of this practice not to give test results out over the phone and therefore it is essential to make an appointment to receive your results. In the case of all urgent results the patient will be contacted by phone.

Home Visits

Some of our Doctors visit Nursing homes and provide home visits during business hours. Please ask reception for details and fees associated.

Travel Clinic

Ocean Wave Medical is an Accredited Yellow Fever Vaccination Centre. All your travel vaccines and travel Health advice is available on site. Please book 6-8 weeks before your trip to ensure your vaccines are completed.

Facilities

- Water cooler situated near reception
- Free off road and disabled car parking at rear of centre
- Toilets / disabled located at rear of the centre
- A baby change table in disabled toilet
- Wheel chair available

Informed Patient Decisions

It is the policy of this Practice that patients are informed of the purpose, benefit, risks and costs of proposed treatment or investigations. Patients will receive sufficient information to allow them to make informed decisions about their care.

Surgery Opening Hours

Monday - Friday
7.30am - 6.30pm

Saturday & Sunday
8.30am - 4.30pm

BOOK ONLINE

oceanwavemedical.com.au



5491 9044



Undercover parking and disabled parking via Mayes Ave.

P 07 5491 9044 | **F** 07 5491 8068

E info@oceanwavemedical.com.au

87 Bowman Road, Caloundra Q 4551

www.oceanwavemedical.com.au



For all your medical needs offering a high quality service in a personal, friendly and relaxed atmosphere.

Welcome to Ocean Wave Medical. Formerly known as Currimundi Medical Centre, our medical practice has been providing patients with medical services in Caloundra on the Sunshine Coast since 1990. Our experienced team of female and male Doctors are here to take care of all your medical needs offering a professional and high quality service in a personal, friendly and relaxed atmosphere. Our team can provide medical care for the whole family from newborn babies through to the elderly.

Appointments

A standard consultation is approximately 15 minutes. If you require a longer consultation, please notify reception when booking. We understand your time is valuable, and every effort is made to keep appointment times; however patient medical needs are unpredictable. Please accept our apologies in advance should you experience an extended waiting period.

Appointments can be made from 7.30am to 6.30pm weekdays and Saturday and Sunday 8.30am to 4.30pm.

Emergency Medical Attention

If you require urgent medical attention, please dial 000.

After hours Medical Attention

If you require medical attention after hours, please phone:

Home Doctor Service 13 74 25

Nambour General Hospital 5470 6600

Caloundra Hospital 5436 8500

Feedback or Complaints

If you would like to make any comments on the services provided, the practice has a comments box located at reception, or speak to the Practice Manager.

Any concerns about the medical services provided to you, please speak to your GP or alternatively the Centre's Principal Doctor.

Any complaints do not hesitate to contact the Office of the Health Ombudsman on 133 646.



GP Services and Sub Specialties

Our Doctors provide General Practice and family medicine services, however also specialise in the following areas:

- Women's health - pap smear, breast care, contraception, antenatal standard care
- Mirena & IUD insertion
- Child Health - immunisation
- Cardiovascular Clinic
- Asthma Clinic
- Diabetes
- Skin Check and Minor Procedures
- Health assessments +75
- Health check - male/female
- Pre employment medical
- Travelvax clinic and vaccinations - yellow fever accredited
- Medical for driving commercial and non commercial
- Care plan and team care plan (GPMP), chronic disease management
- Family Medicine, Preventative health, quit smoking, weight control
- Palliative and Aged Care
- Venesections
- Dive Medicals

Referrals

If you require a referral to a specialist or allied health provider please make an appointment to discuss with your Doctor. Our Practice has a policy on referral documents and ensures the referral contains sufficient information to facilitate optimal care and are transmitted securely for patient confidentiality. A copy of our Referral Procedure can be obtained at Reception.

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Recall System

As a valued patient, you will automatically be enrolled in the recall system, to ensure you receive relevant health information and pertinent reminders relating to your health such as vaccine updates or screening services. Please advise us if you would not like to receive this information or reminders.

Provision of Medical Supplies

Ocean Wave Medical covers the cost of medical supplies that are rebated by Medicare. Patients will be charged for the supply of medical consumables not covered by Medicare. If financial hardship will prevent you from obtaining the appropriate medical supplies, please discuss the matter with the nurse.

Communication Services

This Practice provides a health service that accommodates a diverse multicultural population including those with a disability. Patients who do not speak English or who are more proficient in another language, have the ability to choose a professional translating service. Or a translator who may be a family member, friend or bilingual staff member.

Privacy

We take our responsibilities for patient privacy and the handling of personal health information seriously and adhere to the Privacy Act and APP Privacy Policy and a copy of our Policy is available at reception.